

**Town of Franklin**  
**Office of the Tax Collector**  
**7 Meetinghouse Hill Rd**  
**Franklin, CT 06254**  
**Phone (860) 642-7206 ext. 1100**  
[Taxcollector@franklinct.com](mailto:Taxcollector@franklinct.com)

*How can you pay your bill?*

- **By mail** (A self-addressed envelope has been provided). Our mailing address is: Tax Collector, 7 Meetinghouse Hill Road, Franklin, CT 06254. Please enclose a self-addressed, stamped envelope if you would like a receipt mailed back to you.
- **By use of our drop box** located outside of the front of the building, available at all times of the day.
- **By using the online bill pay system ([mytaxbill.net/franklin](http://mytaxbill.net/franklin))**. Please note there is a 2.95% convenience fee that is charged by the credit card operating system. You may also access this system by going to [www.franklinct.com](http://www.franklinct.com) and clicking on “Online Payments”.

*Tax Collector's Hours*

If you would like to pay your taxes in person, I will be in the office on the following days:

- **Mondays, from 8:30am to 11:30am**
- **Tuesdays, from 6:00pm to 8:00pm**

**The Tax Collector's office will also be open on Monday, August 1<sup>st</sup> from 8:30am to 3:00pm.**

For those over the age of 65 and not comfortable coming to the office, please contact me at 860-642-7206, ext. 1100 to schedule an appointment.

*When is your payment due/late?*

**The 1<sup>st</sup> Installment payment for the 2021 Grand List year taxes is due July 1, 2022 and payable through August 1, 2022. Payments MUST be POSTMARKED by August 1, 2022 to be considered timely.**

Interest will be charged at the state mandated rate of 1.5% per month, from the due date with a minimum charge of \$2.00; this rate is 18% annually. ***Interest cannot be waived per CT State Statute 12-146.***

Failure to receive a tax bill does not negate the tax or interest due, per State Statute 12-130.

If you do not receive a tax bill, please contact the Tax Collector's Office.

Please see the other side of this notice for important information. Thank you.

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**\*This is the only bill you will receive this year for real estate and personal property. No other bill for RE/PP will be mailed. Please keep the tax stub for the second half due January 1<sup>st</sup>, 2022; payable through February 1<sup>st</sup>, 2022. A reminder will not be sent.**

If you are being taxed on property you no longer own or believe you have received this bill in error, please contact the assessor's office at 860-642-7352, ext. 1900 or [assessor@franklinct.com](mailto:assessor@franklinct.com)

**Why did you get a bill if you no longer own the vehicle?**

If you owned the vehicle as of October 1<sup>st</sup>, 2021, you are being taxed on this vehicle. If you have since disposed of the vehicle, please contact the Assessor's Office.

**Why did you get a motor vehicle bill if you no longer live in Franklin?**

If you have moved out of Franklin, please change your tax town with CT DMV. This is a different process than changing your mailing address or your address on your driver's license. If you have changed your tax town, please contact the Assessor's Office.

**What tax relief programs are available?**

Contact the Assessor's Office for details about: Elderly/totally disabled homeowners relief, renter's benefits, veteran's benefits, and farm or forest land classifications.

**Quick Notes**

- If you have recently moved or have an address update, please contact the Tax Office and notify us.
- If you no longer have an escrowed account, please contact the Tax Office, as the notification from the bank may not be received right away.
- If using a check as a payment method, please put your phone number on your return tax stub. If there are any issues with the check, the Office can contact you ASAP to fix it.

Thank you in advance this tax season. As always, please contact my office with any questions or concerns. I hope you all stay safe and well this year.

Sincerely,  
Kelsey Allard, Tax Collector

Please see the other side of this notice for important information. Thank you.